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| Unit Title: Work with families, carers and individuals during times of crisis | | |
| URN: F/601/9029 |  |  |
| Credit Value: 5 |  |  |
| Level: 4 |  |  |

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|  | **Assessment Method** | **Evidence Ref.**  **Page number, Method** | **Assessor Decision**  **Sign and Date** |
| **You must be able to:** | | | |
| **1 Understand relevant legislation, policy and practice when working with individuals, carers and families in times of crisis** | | | |
| 1.1 Describe current legislation relevant to risk assessment and risk management |  |  |  |
| 1.2 Describe legislation, policy and practice relating to the recording, storing and sharing of information by a service provider |  |  |  |
| 1.3 Explain the different types of support and intervention available to individuals, carer and families in times of crisis |  |  |  |
| 1.4 Explain the factors that influence the kinds of support offered |  |  |  |
| **2 Be able to develop risk management strategies when working with individuals, carers and families in times of crisis** | | | |
| 2.1 Assess the risk of crisis situations occurring |  |  |  |
| 2.2 Encourage the participation of individuals, carers and families during the agreement and review of a risk management strategy |  |  |  |
| 2.3 Provide opportunities for individuals, carers and families to contribute to the identification and agreement of a risk management strategy |  |  |  |
| 2.4 Formulate a risk management strategy using risk assessments |  |  |  |

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| 2.5 Ensure that activities, roles and responsibilities within a risk management strategy are agreed, clarified and understood by all parties |  |  |  |
| 2.6 Complete documentation in line with agreed ways of working |  |  |  |
| **3 Be able to respond during times of crisis** | | | |
| 3.1 Evaluate the seriousness and urgency of a request for action |  |  |  |
| 3.2 Work with families, carers and individuals to agree the response to a crisis situation |  |  |  |
| 3.3 Record and communicate the agreed actions |  |  |  |
| 3.4 Implement agreed actions promptly in line with agreed ways of working |  |  |  |
| **4 Be able to review the outcomes of requests for action during times of crisis** | | | |
| 4.1 Explain how to conduct a valid, reliable and comprehensive review |  |  |  |
| 4.2 Review outcomes of actions taken and decisions made |  |  |  |
| 4.3 Analyse the results of the review to inform future risk management strategies and actions to be taken |  |  |  |

**Learner declaration of authenticity:**

I declare that the work presented for this unit is entirely my own work.

Learner signature: Date:

**Assessor sign off of completed unit:**

I confirm that the learner has met the requirements for all assessment criteria demonstrating knowledge and skills for this unit.

Assessor name:

Signature: Date: